

ABOUT US

Progress Retail is the only retail technology partner with expert, dynamic in-person facilitation, and a game-changing retail operations and employee experience platform with comprehensive humancentered retail learning content. Founded in 1989 in Australia by expert education architect Terry Hawkins, the business has been instrumental in enabling behavioral change and global expansions for hundreds of retailers with over one hundred thousand alumni. With positive results impacting all facets of a retail organization, it has proven time and time again to be a ROI positive investment.



REAL OUTCOMES



FIXING EMPLOYEE TURNOVER

Our holistic approach to employee experience, through smart tools and unparalleled learning, assisted retailers in decreasing employee turnover 61% in a single year.



MORE EFFECTIVE COMMUNICATION

Through Connect: Company Chat & Messaging, and our Task Execution tool, streamline your HQ & retail operations, save hours per week, and put an end to email overload.



IMPROVING AGILITY AND EXECUTION

With the ability to design meaningful learning resources with ease, convey all new initiatives and reap the rewards of 100% execution at store-level.



DEVELOPING AN EMPATHIC CULTURE

There is nothing "soft" or easy about connecting with customers and our peers on a human level that builds trust, collaboration, and marketshare.

The impact Progress Retail has had on the Seed Heritage team has been transformational. Besides performance, we have seen a deeper connection from our peoplenot only towards their customers and colleagues, but also in their personal lives. It is truly life changing!



Denise Haughey Global GM Retail





